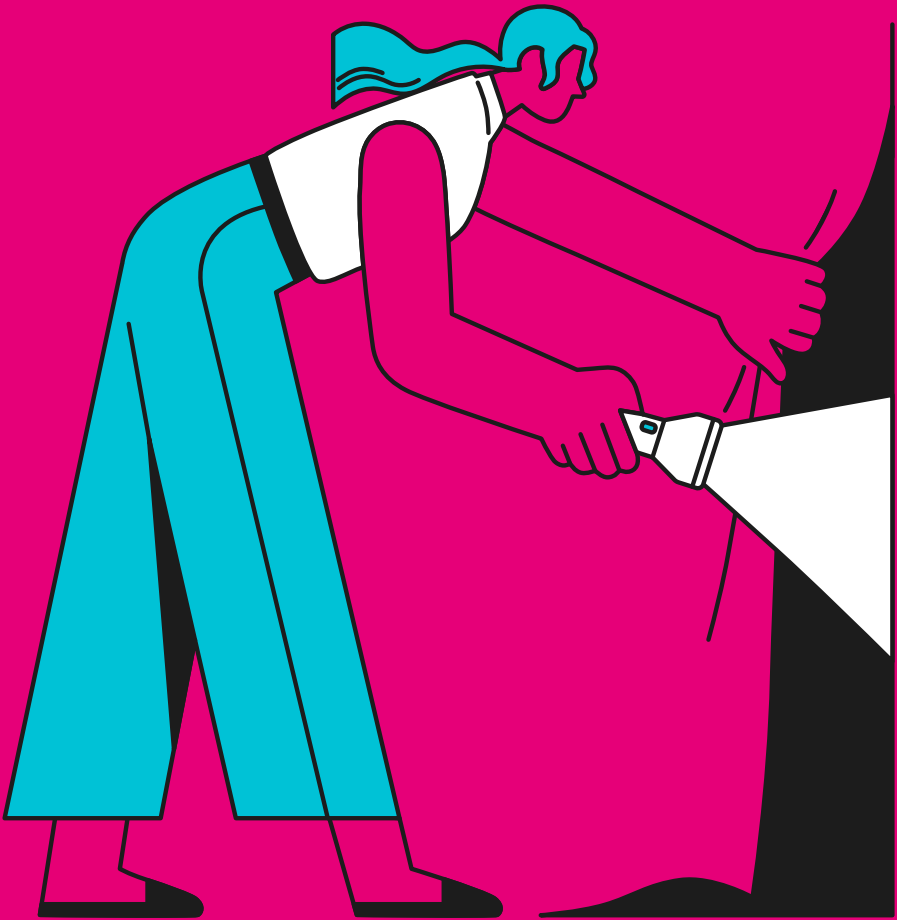


WELCOME TO CAPACITY: 2022 AT A GLANCE



HANG ON A TICK, WHO ARE CAPACITY?



What are we all about?

Well, in a nutshell,

**We make
public services
people services**

But as you can imagine, there is much more to our story than that. So grab a brew, take five and read on...

WE ARE CAPACITY



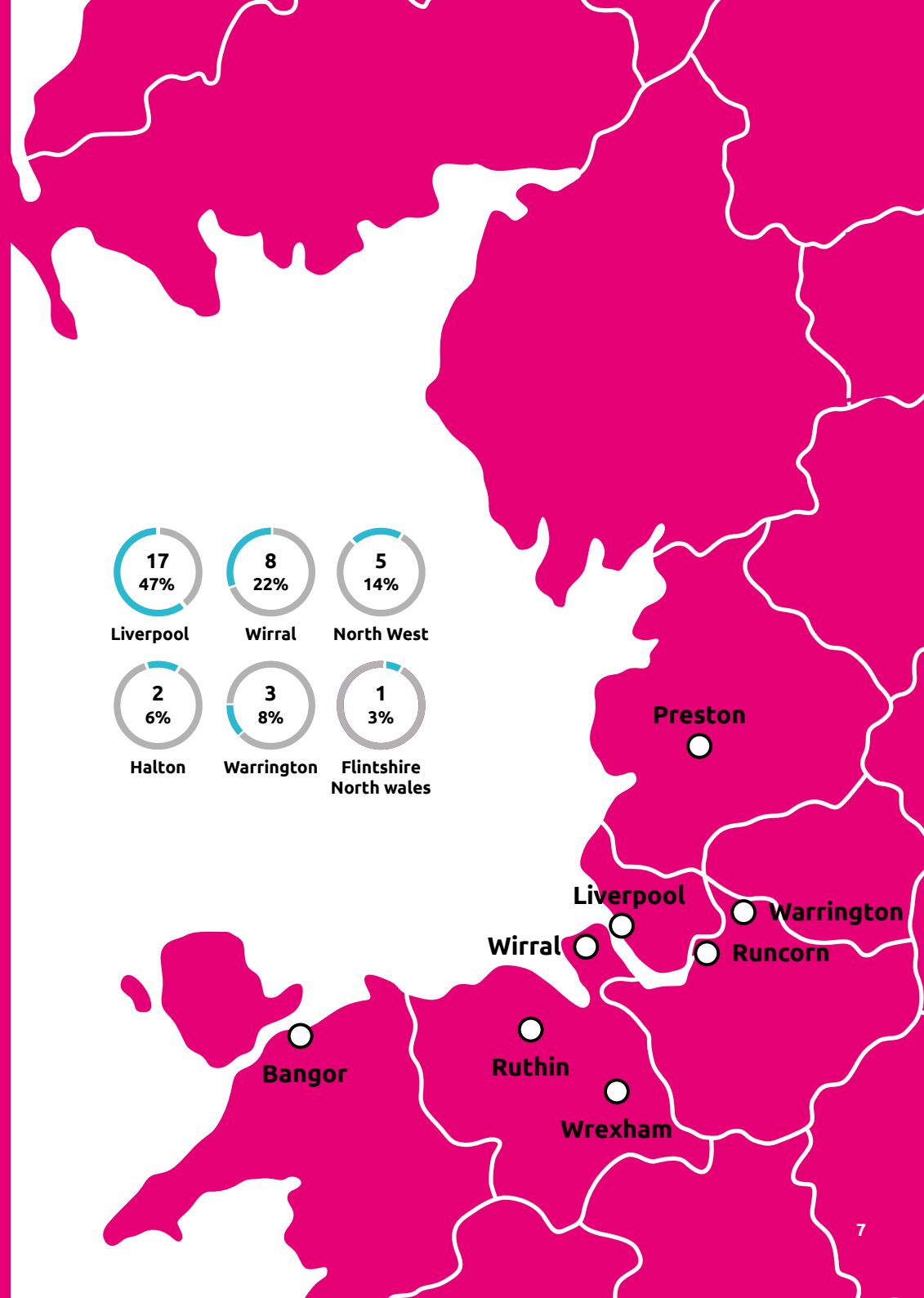
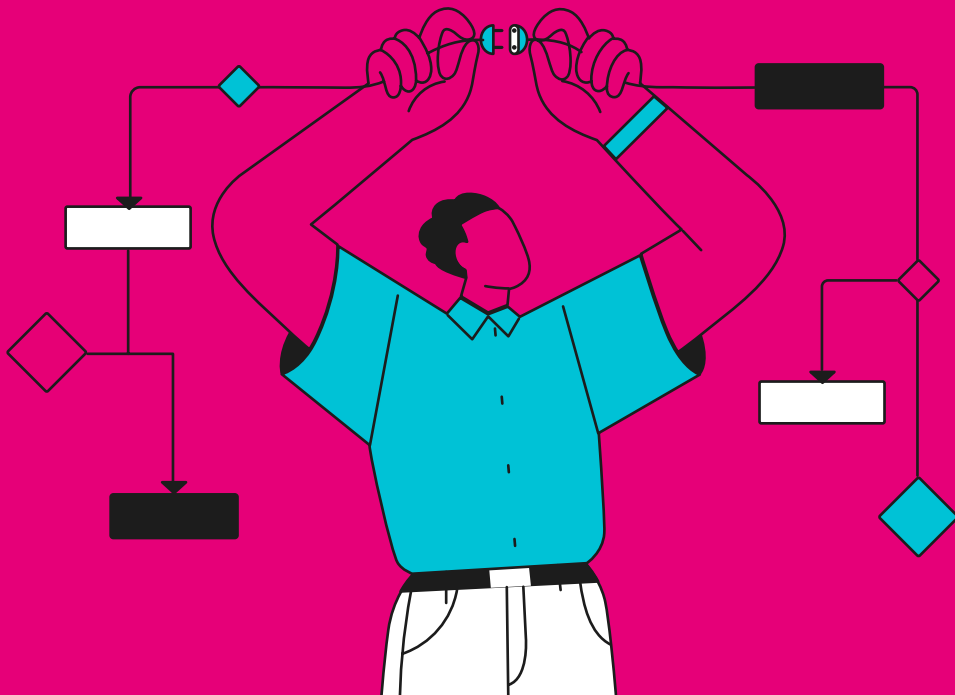
Making Public Services
People Services

It's no secret that the public and third sectors are facing some tough internal and external challenges, and we need big ideas and brave leaders to tackle them.

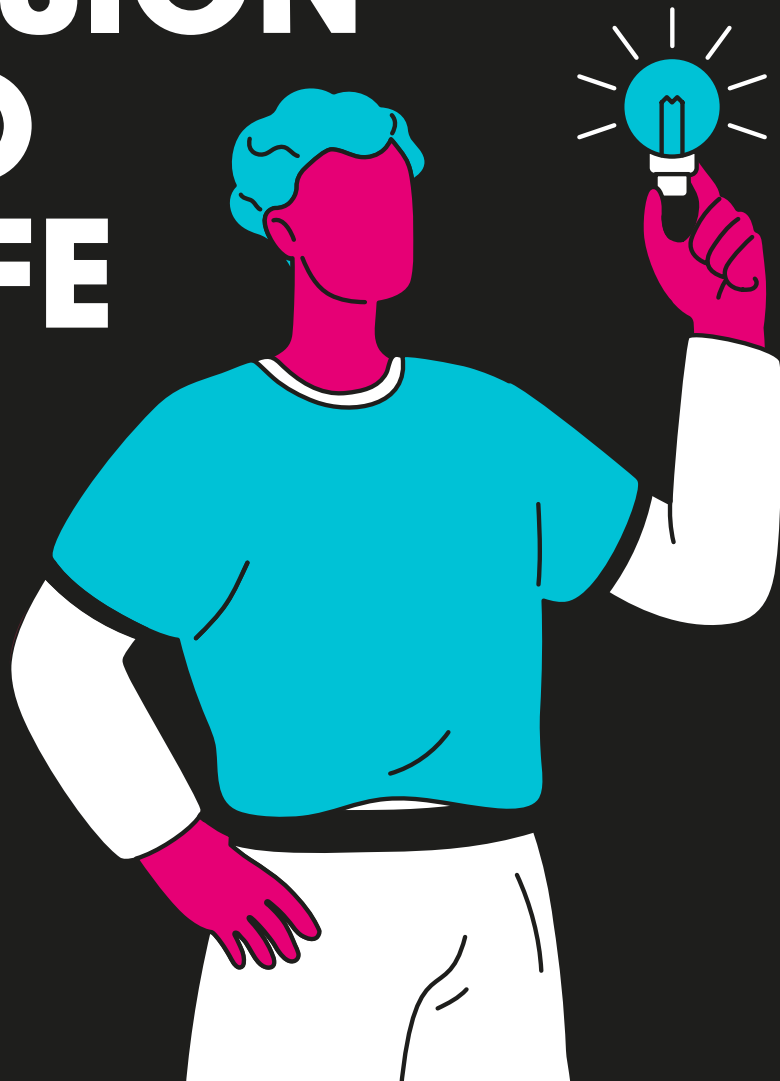
That's where we at Capacity come in. We provide the know-how, big-picture thinking, and hands-on time to get moving on the projects that really matter: the ones that make the biggest impact on the lives of everyday people.

We don't pretend to know it all, but we graft, and we have the right connections. We help build more sustainable organisations, create engaged communities, and help overcome those pesky barriers that can stop positive change.

WE CONNECT ACROSS THE NORTH WEST



TO BRING OUR VISION TO LIFE



**We want the North West
to be the best place to
grow up, grow wise and
grow old.**

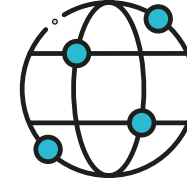
**A place where third and
public sector services
will work for every
person, every time.**

10

WE ARE TACKLING THE STICKIEST ISSUES AND SYSTEMIC CHALLENGES



Pressure on the sectors makes them reactive instead of proactive



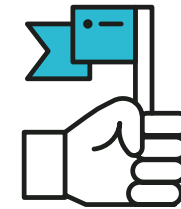
The system remains fragmented and lacks the necessary connections



Funding pressures make recruiting and retaining quality staff difficult



Not enough resources are allocated to listening deeply to communities



Leaders feel isolated, burned out and unable to challenge the status quo

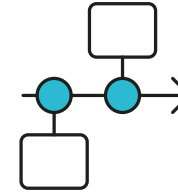


Funding is inadequate: not enough, too short term or too restricted

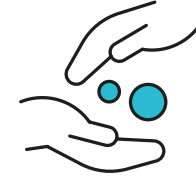
AND FIGHTING FOR LONGLASTING CHANGE



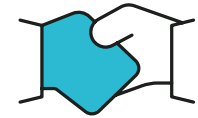
CHANGING THE SYSTEM...



Teams find space to be proactive and not just reactive



Funding is available for leaders to explore disruptive solutions

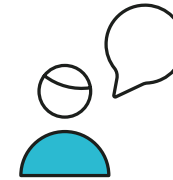


Public and third sectors are interconnected and collaborative

SO THAT PEOPLE...



Have the skills and tools to manage their wellbeing



See their views reflected in the services they can access



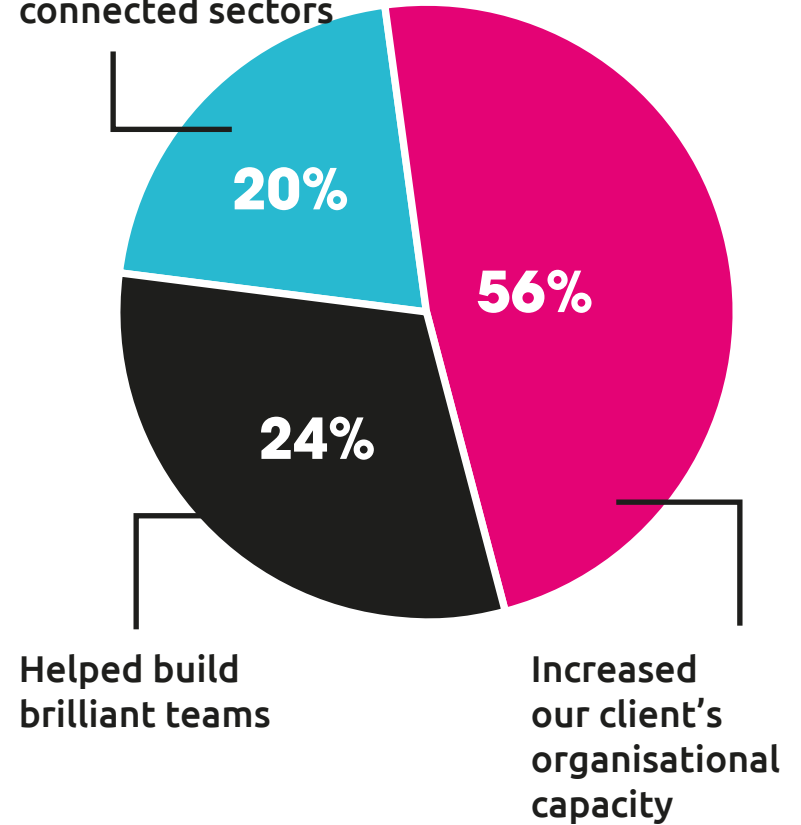
Have access to low-level support well before a crisis



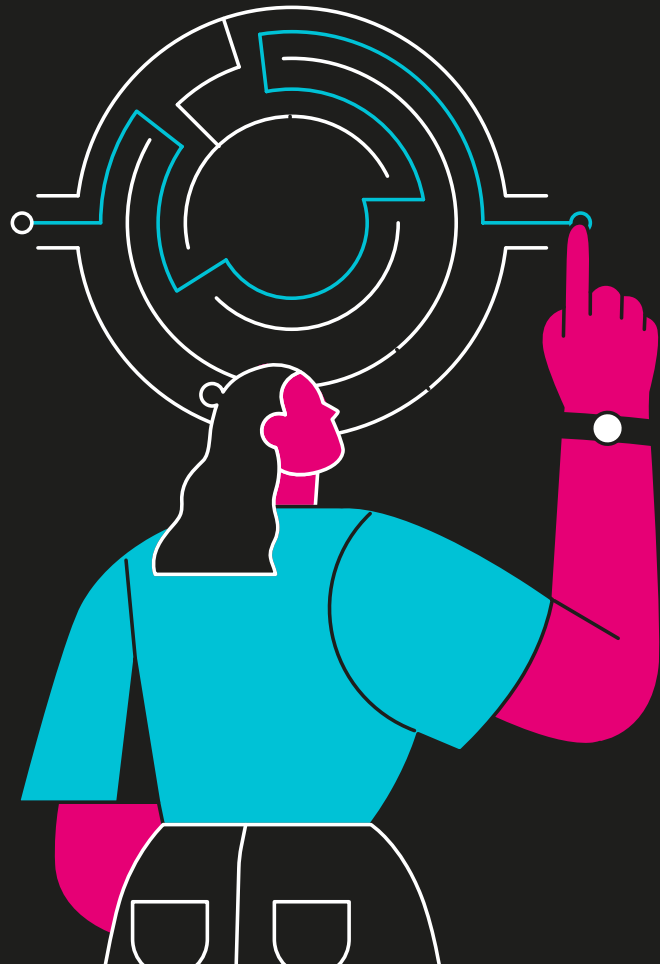
**WE'RE
HANDS-ON**

IN 2022, OUR PROJECTS

Broke silos and
connected sectors



IN 2022 WE GOT STUFF DONE



27 organisations worked with

20,922

hours of staff time invested in great projects

1,200

people consulted to inform services

6.25M

in funding secured for voluntary and social enterprise organisations

TO STRENGTHEN OUR PARTNERS IN THE PUBLIC AND THIRD SECTORS



75%

of our partners say they are better equipped to explore disruptive solutions

88%

of our partners say their staff are better connected

100%

of our partners say their team was able to find space to be proactive and not just reactive

63%

of our partners say they were able to better listen to everyday people and tailor their services according

WE ALSO SPENT A LOT OF TIME THINKING ABOUT OUR PATHWAY TO IMPACT

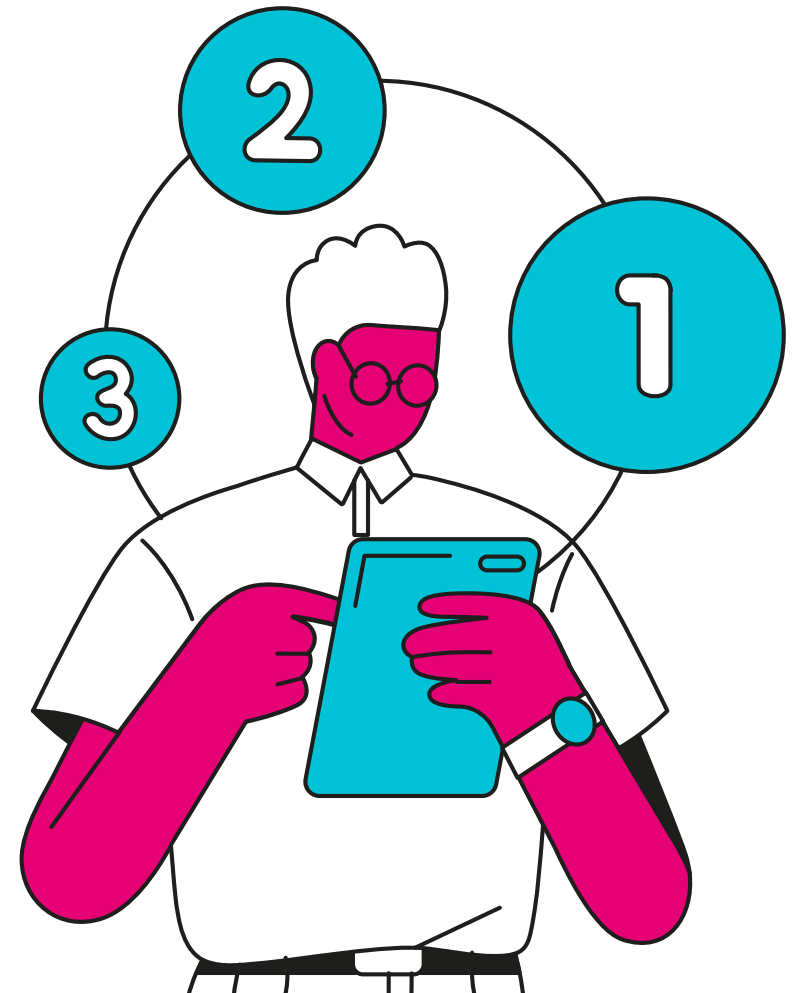
And developed an exciting Theory of Change to guide our work



Tap play to see our Theory of change

**BUT ABOVE
EVERYTHING,
WE KEPT OUR
FOCUS ON
WHAT MATTERS
MOST:**

IMPROVING PEOPLE'S LIVES





**I'VE GOT
MY SON
BACK"**



Steve's mom sent a card to our partner organisation Recycling Lives after Steve, who had been back and forth through the system, became part of their workshop after his last time in prison. Steve was able to gain the confidence he needed to make positive changes in his life.

At Capacity we have worked closely with Recycling Lives over the past 5 years, helping them with business planning, finance management and bid-writing, among other things. We were able to help them secure £600 of funding that allowed Recycling Lives to grow their services across the UK.



**Making Public Services
People Services**

thisiscapacity.co.uk